

Code of Conduct

- Adults have a duty of care towards the children at any Whoosh session.
- Children should not see or hear inappropriate conduct by adults on site.
- In order to provide a safe and secure environment for both adults and children at Whoosh sessions, we have developed the following Code of Conduct.

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- Adults are expected to be appropriately dressed (staff will wear Whoosh t-shirts to ensure they are visible to all).
- All persons must follow health and safety regulations at all times to ensure the safety of themselves, children, staff, volunteers and visitors.
- Staff, families and visitors must exercise patience, tolerance and courtesy at all times.
- We promote respect between all adults and children on the premises we hire. As part of this, we operate a zero-tolerance policy towards negative, anti-social or violent behaviour, including the use of personal social networking sites to discuss or make comments regarding members of staff or children that could be deemed to compromise the reputation of the company or individual.
- Whoosh Learning is an equal opportunity organisation and we will not tolerate any discrimination towards any person.
- All cases of verbal and/or physical abuse or threatening behaviour will result in the offender being asked to leave and may result in a ban from future sessions. All such incidents will be logged.
- Smoking is not allowed on the premises we hire.